

FACIAL TREATMENT INTAKE FORM

Client Name: _____ Date: _____

Address: _____ Zip: _____ City: _____

Phone: home: _____ cell: _____ work: _____

Email Address: _____ We use email addresses to do reminders for appointments, and keep you updated.

Referred By: _____ (Google, Yelp, Friend, Family etc.)

Are you willing to make changes? You understand you will need new skin care products at home and life-style changes like food, stress, sleep, water to maximize results (circle one): Yes I am willing NO I am not willing

Please list the medications & vitamins you are taking: _____

List any allergies to foods, ingredients, or environmental that you know of? _____

How many 8oz glasses of water do you drink per day? _____

How many ounces of caffeine do you drink per day? _____

Stress level monthly (please circle): low moderate high very high

During massage what pressure do you prefer? Light Medium Deep

Skin care products in detail you use: _____

Circle your TOP 3 skin concerns:

Aging	Dryness	Oiliness	Pigmentation	Sensitivity
Acne	Clogged Pores	Rosacea	Eczema	Psoriasis
Sun Damage	Lacks Glow	Dark Circles	Puffiness	Dehydrated

Describe why you are here for a facial: _____

Client Print, Sign & Date: _____

Practitioner Reviewed Print, Sign & Date: _____

TREATMENT RELEASE & CONSENT

I acknowledge that the practice of skin care and massage including micro ablation, microdermabrasion, facial toning, body treatments, chemical services, brown spot removal, waxing, sugaring, eyelash extensions, ion detox footbaths, spray tanning, and various other beauty or health procedures is not an exact science, and no specific guaranties can or have been made concerning the expected result. I understand that some clients experience more change and improvement than others. In virtually all cases, multiple treatments are required to realize a difference.

I also understand and agree to assume the following risks and hazards which may occur in connection with any treatment I receive including but not limited to unsatisfactory results, poor healing, discomfort, redness, blistering, nerve damage, scarring, infection, change in skin pigmentation, allergic reaction, muscle damage, and increased hair growth. I understand that even though precautions may be taken in my treatment, not all risks can be known in advance.

Given the above, I understand that response to treatment varies on an individual basis and that specific results are not guaranteed. Therefore, in consideration for any treatment received, I agree to indemnify, hold harmless, and release from any and all liability the insured as well as any officers, directors, assigns, insurers, affiliates or employees of the insured for any condition, result, or negligence known or unknown that may arise as a consequence of any treatment that I receive.

VIDEO AUDIO SURVEILLANCE

I understand that to promote the safety of employees and company visitors, as well as the security of its facilities, Jessa Skin LLC may conduct video or audio surveillance of any portion of its premises at any time, the only exception being private areas, treatment rooms, restrooms, and any area you will be undressed. Video cameras will be positioned in appropriate places within and around Jessa Skin LLC buildings or property. I also understand that audio recording surveillance may be used throughout facility. I hereby give my consent to such video and audio surveillance at any time the company may choose. I hereby release Jessa Skin LLC from all liability, including liability for negligence, associated with the enforcement of these policies and/or any searches or surveillance undertaken pursuant to these policies.

PHOTO & VIDEO CONSENT

I grant permission to Jessa Skin LLC, its employees and agents, to take and use visual/audio images of me. Visual/audio images are any type of recording, including but not limited to photographs, digital images, drawings, renderings, voices, sounds, video recordings, audio clips or accompanying written descriptions. Jessa Skin LLC will not materially alter the original images. I agree that Jessa Skin LLC owns the images and all rights related to them. The images may be used in any manner or media without notifying me, such as social media, websites, publications, promotions, broadcasts, advertisements, posters, as well as for non-spa uses. I waive any right to inspect or approve the finished images or any printed or electronic matter that may be used with them, or to be compensated for them. I release Jessa Skin LLC and its employees and agents, including any firm authorized to publish, broadcast and/or distribute a finished product containing the images, from any claims, damages, or liability which I may ever have in connection with the taking or use of the images or printed material used with the images. I am at least 18 years of age and competent to sign this release. I have read this release before signing, I understand its contents, meaning and impact, and I freely accept the terms. I UNDERSTAND INITIAL HERE: _____ I DECLINE INITIAL HERE: _____

OTHER POLICIES & SPA RULES

- **PRODUCT RETURNS:** We do not accept product returns on any open products, products must be returned within 14 days unopened.
- **APPOINTMENT CANCELLATION:** We have a 48-hour cancellation policy, all guests after missing one appointment without notice are required to keep a valid credit card on file. If you do not cancel or change your appointments within 48-hours you will be charged in full for your missed services.
- **FRAGRANCES:** One of our practitioners has asthma, strong/any man-made fragrances especially perfume, hair products, lotion, laundry detergent trigger asthma attacks. Please do not wear them to your appointments.
- **CHILDREN/PETS:**
Children under 12 years old will not be allowed in the spa waiting area. No child can be left unattended while you are receiving services. Children must always be attended to, children are not allowed in the treatment rooms.
Pets are not allowed under any circumstances, only licensed trained service dogs for the blind or medical reasons are permitted. Emotional support animals are not allowed on the premises.
Our insurance does not allow us to have kids or animals in the spa especially unattended. Our walls are very thin, extra noise will disturb the other practitioners.
- **SERVICE DISSATISFACTION:** If you have received a service, you are not satisfied with, we do not provide refunds. You will be required to come back in within 24-hours so we can examine the skin. We will make our best effort to find a resolution for you. For all hair removal, if you come in with lotion or oil on, you do not exfoliate with an approved scrub, you understand that the sugar will not perform the same way, which may not produce the desired result.
- **LATE POLICY:** If you are more than 5-10 minutes late depending on how long your service time is booked for, we may have to reschedule your appointment or shorten your service/s. You will be responsible to pay in full for your services. Practitioners may run 5-10 minutes behind; we will make our best effort to notify you via text, if this happens, please allow up to 15 minutes after your start time to begin the service before leaving, you will be charged in full for your services if you leave before that.

Client Print, Sign & Date: _____